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### **Information on the use of the membership tiers**

Alumni that are diplomates and graduates of formal subsidised qualifications and from the University of Johannesburg (UJ), the former Rand Afrikaans University, and the former Technikon Witwatersrand, this now includes CEP whole programme graduates, qualify to apply for alumni benefits.

Alumni are required to obtain verification email communication before they can make an online payment for the alumni tiers.

### **IMPORTANT INFORMATION**

UJ reserves the right to remove, modify, or decline these benefits and offerings at any time without prior notice, this includes ill use and abuse of benefits provided to our alumni. All membership payments should be made upfront for the selected membership duration. The alumni card will only be active for the duration of the membership selected. Membership on the selected benefit tier is valid for the period selected and benefits membership may not be carried over to other months due to non-use or unavailability of a specific benefit. All membership payments include the cost of an access card which is R150.00. Activation of the access card is dependent on an active membership. An Alumni access card will only be provided to Alumni who register for on-campus benefits.

Payment will not be processed without receiving an online membership application, please follow this link for online membership application, [https://registration.uj.ac.za/pls/prodi41/w99pkg.mi\\_login?numtype=A](https://registration.uj.ac.za/pls/prodi41/w99pkg.mi_login?numtype=A)

All alumni membership applications will not be accepted during the month of December, all applications will then be accepted from January the following year.

All benefits can only be utilised by alumni registered to one of the three different tiers, as follows:

- ❖ Silver Tier: Annual Fee (12 months membership)
- ❖ Gold Tier: R150 monthly payment for 12 months (Alumni on the Gold tier can either choose the library service or the gym)
- ❖ Platinum Tier: R250 monthly payment for 12 months

## **PAYMENT METHOD**

Gold and Platinum members are required to select one of three payment options:

- EFT
- Debit Order

Your reference number should include your selected membership tier and a student number i.e.,

- Silver Student Number
- Gold Student Number
- Platinum Student Number

## **REFUND**

Alumni members are eligible to request a refund within 7 days after making a membership payment. Once the refund is approved it will be forwarded to the Finance Department for final processing. The refunds are processed within 7-14 business days after the approval from the Finance Department.

## **FORFEITURE OF FUNDS**

Proof of payment must be forwarded to the alumni office once the payment is completed. If the alumni office does not receive payment within the period of the membership, then the fee will be forfeited. For example, payments made in 2023 cannot be carried over to 2024.

## **ALUMNI ON CAMPUS BENEFIT ACTIVATION (Access card)**

All on-campus benefit applicants need to pay an upfront payment of R 150.00 for an alumni access card. The access card will provide access to all campuses with the in-person benefit tier. Applicants can only receive an alumni access card that is tied to an on-campus benefit, Alumni access cards cannot be used solely for access to the UJ

campuses. Alumni with existing alumni access cards may use their existing alumni access cards, the alumni access card will be activated once the alumnus has joined a membership tier to make use of an on-campus benefit.

### **UJ LIBRARY BENEFIT**

All online journal resources are open-source materials. Booking library venues are subject to the UJ library terms and conditions. The UJ library retains the right of admission.

### **UJ SPORTS BENEFIT**

The sports benefit currently only applies to specific sporting game tickets. Additional tickets and/or events available to alumni on this benefit tier will be communicated to all alumni as and when they become available.

### **ARTS AND CULTURE BENEFIT**

The arts and culture benefit only applies to UJ-produced content. Any additional tickets and/or events available to alumni on the benefit tiers will be communicated to all relevant alumni as and when they become available. Alumni booking a ticket must alert the alumni department of their intentions and a promo code will be communicated to the alumni to apply to the purchase of a ticket.

Free tickets apply only to the purchase of a ticket, therefore it is “buy one and get one free” for alumni on the gold tier. Alumni on the Platinum tier will get two free tickets per ticket purchased.

### **SCHOOL OF TOURISM AND HOSPITALITY (STH) BENEFIT**

When alumni book at STH, specific benefit tiers as well as your alumni registration must be communicated to STH. STH benefit is subject to space and availability.

[Click here](#) for details.

The STH benefit includes the following rate for all alumni:

#### **Package details**

The conference package rates offered will be as follows:

##### A. Conference Package.

	<u>Internal Rate</u>	<u>(External) Rate</u>
<b>Half Day Conference Package</b>	R 420.00 per person	R 490.00 per person
<b>Full Day Conference Package</b>	R 500 per person	R 585 per person

**Conference Package Breakdown**

Half day conference package includes the:

- Projector and screen (Any other additional AVU will be quoted accordingly.)
- 2 x bottled water per person, mints, notepads, and pens in the venue.
- Arrival tea and coffee and arrival refreshments
- Mid-morning tea and coffee and mid-morning refreshment
- Chefs Choice lunch (3-course buffet for 30 guests and more, less than 30 guests will be served a plated 3-course lunch)
- 1 Soft drink per person
- Staffing

Full-day conference package:

- Projector and screen (Any other additional AVU will be quoted accordingly.)
- 3 x bottled water per person, mints, notepads, and pens in the venue.
- Arrival tea and coffee and arrival refreshments
- Mid-morning tea and coffee and mid-morning refreshment
- Chefs Choice lunch (3-course buffet for 30 guests and more, less than 30 guests will be served a plated 3-course lunch)
- 1 soft drink per person
- Afternoon tea and coffee and afternoon refreshments
- Staffing

	<u>Alumni Venue Hire Rate</u>	<u>Non-Alumni ( External) Rate</u>
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<b><u>The Kerzner@UJ Venue</u></b>	<b><u>Half Day</u></b>	<b><u>Full Day</u></b>	<b><u>Half Day</u></b>	<b><u>Full Day</u></b>
<b>Conference Room 1 or 2</b>	R 2 500.00	R3 565.00	R 4 350.00	R 5 742 .00
<b>Conference Room 1 and 2 Combined</b>	R 4 320.00	R 5 346.00	R 8 700.00	R 13 050.00
<b>Conference Room 1, 2 and Bistro</b>	R5 130.00	R 5 902.00	R 10 875.00	R 17 400 .00
<b>Auditorium</b>	R 2 500.00	R 3 638.00	R 7 540.00	R 12 789 .00
<b>Stellenbosch Room</b>	R 1 620.00	R 2 970.00	R 4 060.00	R 6 380 .00
<b>Syndicate Room 6,8 and 9</b>	R 675.00	R 1 201.00	R 1 305.00	R 1 914.00
<b>Syndicate Room 7</b>	R 785.00	R 1 115.00	R 1 450.00	R2 392 .00

### **Venue Hire Breakdown:**

Half-day venue hire – maximum of 5 hours

Full-day venue hire – maximum of 9 hours

Venue hire includes:

- Projector and Screen (Any other additional AVU will be quoted accordingly.)
- 1 x Bottled water per person, mints, notepads and pens in the venue

### **Booking Procedure**

**Step 1:** Booking will be done online (TheKerzner@UJ booking system).

- The Kerzner@UJ booking system has an alumni tab.
- The alumni tab will have a student number / ID as a requirement for verification purposes.

**Step 2:** TheKerzner@UJ will send booking enquiries for verification to alumni@uj.ac.za.

**Step 3:** After verification, TheKerzner@UJ will send a quote to alumni to confirm the booking.

The package will be reviewed annually.

For booking enquiries please send an email to [bookthekerzner@uj.ac.za](mailto:bookthekerzner@uj.ac.za)

## **UJ GYM BENEFIT**

The UJ gym is currently available to alumni. The operating hours are as follows:

- APK: 08h00 to 16h00 - 011 559 2284
- APB: 08h00 to 16h00 - 011 559 1570
- SWC: 08h00 to 16h00 - 011 559 5034
- DFC: 08h00 to 16h00 - 011 559 6413

The use of UJ gym facilities is subject to the UJ gym's terms and conditions. The UJ gym retains the right of admission. For booking enquiries, please send an email to Joel Kgokong, at [joelk@uj.ac.za](mailto:joelk@uj.ac.za).

## **UJ SQUASH**

UJ Gym is also providing access to alumni to use the Squash courts located at the UJ Auckland Park campus (APK). The squash courts are available Monday to Friday between 08:00 – 16:00. Bookings can be made via email to Joel Kgokong, at [joelk@uj.ac.za](mailto:joelk@uj.ac.za).

## **UJFM BENEFIT**

The use of the UJFM benefits is subject to all UJFM's terms and conditions. When booking this benefit, specific benefit tiers as well as your alumni registration must be communicated to UJFM. UJFM will confirm your alumni status as well as your specific benefit tier with the Alumni Office. For booking enquiries please send an email to Anathi at [anathis@uj.ac.za](mailto:anathis@uj.ac.za) OR the general sales team at [ujfmsales@uj.ac.za](mailto:ujfmsales@uj.ac.za)

## **UJ ONLINE SHOP BENEFIT**

Alumni who wish to make use of the UJ online shop benefit need to first contact the alumni office to be issued a discount voucher code to be applied to the purchase. For further enquiries send an email to [alumni@uj.ac.za](mailto:alumni@uj.ac.za) and follow <https://uj.brandnamemarketing.co.za/> to look at the UJ Shop and the various products available.

## **External Benefits**

All external benefits (Products and/or services) are provided/executed by the relevant external organisation. All benefits provided by the external organisation are subject to their provision by the external organisation and the University of Johannesburg (UJ) is not liable for the provision/execution of the benefit(s). All external benefits provided to Alumni may be removed/revoked without prior notice.

## **Mail & Guardian benefit**

The Mail & Guardian has provided all UJ Alumni with 6 months of free access to their online premium platform. After which UJ Alumni on the Silver tier will pay their normal online rates, Alumni on the Gold package will pay a discounted rate of R75.00 per month fee on the Mail & Guardian premium platform for as long as the Alumni remain on the Gold membership tier and Alumni on the Platinum tier will pay a Discounted rate of R60.00 per month fee on Mail & Guardian premium platform for as long as the Alumni remains on the Platinum membership tier.

## **Pnet benefit**

The UJ Alumni Office has entered into a partnership with Pnet, an online recruitment company. Pnet has provided the UJ Alumni Office with a web plug-in on the Alumni Connect platform ([www.ujalumni.co.za](http://www.ujalumni.co.za)). This plug-in provides all UJ Alumni registered on the Alumni Connect platform with job opportunities that appear on the Pnet website, these job opportunities are updated regularly. All jobs can be viewed via the Alumni Connect platform and all applications, evaluations and placements are not directly influenced or conducted by the University of Johannesburg (UJ).

All queries and questions about the Pnet platform in terms of Typical issues include creating a profile, uploading CV's, setting up job alerts, blockers like password resets etc can be directed to <https://www.pnet.co.za/about-us/contact/>. The University of Johannesburg and the Pnet support team, will not, however, be able to support candidates on the progress of their applications; putting you in touch with recruiters; identifying contact persons at organisations; helping individuals to be considered for shortlisting or finding the ideal jobs for you to apply for.

The Alumni Connect platform as well as this service provided by Pnet is Free of charge and obligation for all alumni for as long as the partnership endures.

## **Roadcover**

This collaboration brings our alumni essential support in the event of a road accident, including assistance with Road Accident Fund (RAF) claims, legal aid, car licence

renewals, fine assistance, pothole assistance, and roadside assist, all at significantly discounted rates for our registered UJ Alumni.

Unlock a discounted membership to RoadCover and enjoy peace of mind while on the road.

For any RoadCover subscription-related queries, please contact the RoadCover onboarding team at [uj@roadcover.co.za](mailto:uj@roadcover.co.za) or call them at 0860 726 837.

[Click here](#) to read more about the benefit and to sign up.

## **GENERAL TERMS AND CONDITIONS**

### **Terms and Conditions**

The Terms and Conditions set out in this document concern the operation and administration of the paying alumni members, the use of the alumni access card, and the alumni benefits that members may qualify for as a result of joining the alumni membership.

Individuals who qualify to join the alumni membership agree to be bound and adhere to the Terms and Conditions.

The most current Terms and Conditions at any point in time can be found on [www.uj.ac.za/about/Pages/TCs.aspx](http://www.uj.ac.za/about/Pages/TCs.aspx)

The Terms and Conditions may be modified and updated at any time with reasonable notice.

The alumni office and its affiliates will not accept any liability for any email communication to any member that is lost or not received.

### **Members/Membership**

The following groups qualify as UJ alumni:

Alumni (diplomats and graduates of formal subsidised qualifications from the University of Johannesburg (UJ), the former Rand Afrikaans University and the former Technikon Witwatersrand).

Applicants can select EFT or debit order payment options for the Silver, Gold and Platinum membership tiers.

An individual is deemed to be a paying alumni network member when an online application and payment are received and they are in possession of an activated alumni access card through the alumni office.

It is the responsibility of the member to update their membership profile online.



Membership is open to all alumni from diplomats and graduates of formal subsidised qualifications from the University of Johannesburg, the former Rand Afrikaans University and the former Technikon Witwatersrand and CEP Whole Programme Alumni.

**Payment will not be processed without receiving an online membership application, please follow this link for online membership application, [https://registration.uj.ac.za/pls/prodi41/w99pkg.mi\\_login?numtype=A](https://registration.uj.ac.za/pls/prodi41/w99pkg.mi_login?numtype=A)**

**All alumni membership applications will not be accepted during the month of December.**

### **Alumni Access Card**

The alumni access card always remains the property of the University of Johannesburg. The access card is valid for 12 months following the renewal of your membership and is activated on the selection of an on-campus benefit.

Your membership must be updated periodically, and the Alumni Office will re-activate your card per your membership tier profile.

A member must always present the card when making use of the University of Johannesburg's facilities and in-person/on-campus benefits.

The card may not be transferred, borrowed, or loaned to other persons. This constitutes misuse and misconduct and may lead to the cancellation of the member's paid membership.

The cost of replacing a damaged lost or stolen alumni access card is R 150.00 and is paid directly to the provided UJ FNB bank account.

### **Benefits**

Paying alumni members who meet the criteria will be eligible to apply for the benefits based on selection: UJ library benefit, UJ sports benefit, arts and culture Benefit, STH benefit, UJ gym benefit, UJ Squash benefit, and UJFM benefit.

### **STEP-BY-STEP PROCESS**

**Step 1:** UJ alumni request membership via the i-Enabler portal, following the link: [https://registration.uj.ac.za/pls/prodi41/w99pkg.mi\\_login?numtype=A](https://registration.uj.ac.za/pls/prodi41/w99pkg.mi_login?numtype=A)

**Step 2:** The alumni can select their preferred benefit tier from the drop-down menu on the left, i.e. Silver, Gold, or Platinum. The Silver tier is an annual membership tier that requires a fee for 12 months specifically for the library benefit, the other benefit fees are benefit-dependent.

**Step 3:** The alumni can select options to renew their membership.

**Step 4:** An email of acknowledgment is sent to alumni with a payment process where they can select EFT or Debit Order payment option.

Alumni members will be required to complete a mandate document for authorisation of the debit order option.

**Step 5:** The alumni will have to send their proof of payment(s) to the alumni office at the following email address [alumni@uj.ac.za](mailto:alumni@uj.ac.za), as confirmation of payment and for final registration on the select membership tier.

**Step 6:** Once the registration process has been completed, a confirmation email will be sent with card collection information for access to the four UJ campuses. Once the alumni have received their access cards, they may enjoy the benefits associated with their chosen benefit tier.

### **Changes in Terms and Conditions**

The Alumni Office reserves the right to change, limit, modify, or cancel benefits, and conditions of participation in whole or part at any time should it come to our attention that any such benefits were obtained fraudulently and without refund.

### **Notice of Changes**

Any changes made to the alumni benefit's offerings, or these Terms and Conditions will be shown on the portal, [www.uj.ac.za/alumni](http://www.uj.ac.za/alumni), and will take effect immediately unless otherwise stated. The Alumni office will attempt to notify active members of the alumni network programme and benefit changes. However, the Alumni Office will not be liable for any failure to do so.

All announced changes taken by the Alumni office will be binding to all members.

### **Cancellation of Membership**

The Alumni Office may at its sole discretion cancel the membership of any paying alumni member and revoke any current or previously allocated benefit such as:

- 1) Violation of the terms and conditions set out in the application forms for the alumni benefits
- 2) Misrepresentation of any information or misuse of the alumni benefits by a member.
- 3) Fraud or abuse by a member involving any aspect of this programme
- 4) Non-payment of membership fees.
- 5) Cancellation of the debit order payments

The cancellation of a member's membership shall take effect immediately upon service of the notice of termination. Any benefits that may have been previously awarded will be forfeited.

**One month's notice in advance is required for membership cancellations.**

**Voluntary Termination of Membership by Member**

Members may cancel their membership by written notice to the Alumni Office via email to: [alumni@uj.ac.za](mailto:alumni@uj.ac.za)

**One month's notice in advance is required for alumni who choose to pay via debit order.**

**Lapsed Accounts**

A paying membership is valid for 12 months. Should a member's membership lapse, the member may reactivate their lapsed account by updating their membership with the required membership fee.

**Access to information and consent to collect and process personal information**

*I, the undersigned, herewith consent to the collection and processing of my personal information for the purposes of this Agreement, the execution of my membership and the governance connected thereto.*

*I accept, agree and understand that UJ keeps and processes data and documents in electronic and paper format, including the data supplied by me/us during registration.* UJ may use and transfer such data and use such documents in electronic or other formats for UJ purposes. I/we hereby also consent that my personal information may be used for communication purposes.

**You acknowledge that:**

We will at all times remain responsible for determining the purpose of and means for processing your personal information.

Without your personal information, we may be unable to continue offering services to you.

You are giving us your personal information voluntarily.

**Marketing Consent**

Your participation in the alumni membership will be taken as you permitting us to communicate updates, newsletters, discounts, and University news to you. Any permission granted by you is specific to your membership and is not affected by any other marketing consent you may have given for any of our other programmes.

You may opt out of any alumni marketing and communications at any time.

### Privacy note

We may and you expressly consent to us collecting and processing your personal information to open, administer and maintain an up-to-date alumni membership database; monitor and analyse the activity related to your membership; carry out statistical and other analysis to identify alumni needs and trends; develop new programmes and services.

<b>BENEFITS</b>	<b>MEMBERSHIP TIERS</b>		
	<u>SILVER</u>	<u>GOLD</u>	<u>PLATINUM</u>
Access card cost: R150.00			
	R0.00	R150.00 p.m	R250.00 p.m
<b>LIBRARY SERVICES</b>	R673.00 valid for 12 months (Including access card) R523.00 renewal fee Valid for 12 months	Free access to Library services or Gym services	Free
<b>Online Library services and additional services</b> <a href="#">Click here</a> for details	Free	Free	Free
<b>School of Tourism and Hospitality (STH)</b> <a href="#">Click here</a> for details	No discount	Alumni rate	Alumni rate + voucher for select events
<b>UJ Gymnasium</b>	Alumni 200.00 per month, access to all Gyms	Free access to Library services or Gym services	Free access to all Gyms

<b>UJ Squash court use (Only available at APK campus and subject to bookings)</b>	Free	Free	Free
<b>UJ Arts &amp; Culture</b>	no free ticket - normal rates apply	50% Discount - 2 tickets per alumni	60% Discount - 3 tickets per alumni
<b>UJ Sports</b>	no free ticket - normal rates apply	1 Free ticket	2 Free tickets
<b>UJ FM</b>	15% discount	20% discount	30% discount
<b>UJ Online Shop</b> <a href="#">Click here</a> for details	No discount	20% discount on purchases of R500 to R 999.99  25% discount on purchases of R1000 and above	25% discount on purchases of R500 to R999.99 including free delivery.  30% Discount on purchases of R1000 and above including free delivery
<b>E-Academic Records</b> <a href="#">Click here</a> for details	Free	Free	Free
<b>4IR Short Courses</b> <a href="#">Click here</a> for details	Free	Free	Free
<b>Introduction to the Sustainable Development Goals 2022</b>  <a href="#">Click here</a> for details	Free	Free	Free
<b>External Benefits</b>			

<p><b>Mail &amp; Guardian</b></p> <p><b>Free for all alumni for the first 6 months</b></p>	<p>Normal rates apply</p>	<p>Discounted rate of R75.00 per month fee on Mail &amp; Guardian premium platform</p>	<p>Discounted rate of R60.00 per month fee on Mail &amp; Guardian premium platform</p>
<p><b>Pnet</b></p> <p>Over 7 000 job opportunities are available on Alumni Connect. Register here: <a href="http://www.ujalumni.co.za">www.ujalumni.co.za</a></p>	<p>Free</p>	<p>Free</p>	<p>Free</p>
<p><b>Roadcover</b></p> <p><a href="#">Click here</a> for details</p>	<p>15% discount</p>	<p>20% Discount</p>	<p>25% Discount</p>