

## Personal Details

<b>Full Name</b>	Nazeer
<b>Surname</b>	Joseph
<b>Nationality</b>	South African
<b>Languages</b>	English
<b>Gender</b>	Male
<b>Race</b>	Indian

## Personal Objective

I believe that it is imperative that one uses their skills and knowledge to assist and improve the quality of life for others, especially within the South African and African context. Quality education is a key facet which is often overlooked in today's world and especially within South Africa and Africa, thus my focus is on exploiting my skills and knowledge to provide quality education while enhancing my students' body of knowledge. Moreover, my drive and passion for problem solving has subsequently compelled me to pursue my Ph.D. within the field of IT management. I strongly believe education is the key to elevating South Africa and Africa to the upper echelons of the world.

## Education

Secondary and Tertiary Education		
Qualification	Institution	Year Completed
Matric	Alberton High School	2003
BCom IT Management Cum Laude	University of Johannesburg	2011
BCom (Hons) IT Management	University of Johannesburg	2012
MCom IT Management Cum Laude	University of Johannesburg	2013

The focus area of my Masters dissertation was ICT project management and ICT project success in particular. ICT projects have an infamous reputation of failing or not realising the expected business benefits. I subsequently aimed to gain a better appreciation of the factors which influence ICT project success in order to create a predictive model for determining whether an ICT project will succeed or not. Moreover, I believe it is imperative to tackle ICT project success from a different angle as ICT projects do not only support day-to-day operations but also enable organisations to realise their strategic vision and mission.

Certifications	
Certification	Year Completed
Personal Software Process (PSP)	2012
Introduction to IT Project Management	2012

## Experience

---

### **CoachLab@JCSE**

**1 March 2012 – 30 November 2012**

*Business Analyst/Project Manager*

In 2012, I was part of the CoachLab@JCSE leadership development programme. The programme provided a wide range of training including Microsoft .Net advanced techniques, requirements engineering and IT project management training. Another facet of the programme was that we, the graduates, were tasked to complete a voice recognition system for the Johannesburg Planetarium. I subsequently served as a business analyst and project manager for this project.

I was sponsored by Hollard as part of the programme. I subsequently served as a project manager's assistant which involved me participating in mission critical meetings as well as documenting the project charter, the project statement of work and business requirements specification.

### **University of Johannesburg**

**1 February 2013 – 30 September 2013**

*Part-time Lecturer*

In 2013, I joined the Applied Information Systems department within the Faculty of Management of the University of Johannesburg. I saw this as a great opportunity to exploit my skills and knowledge to assist students in attaining their qualification. I have also realised that I enjoy the teaching domain as well as the satisfaction of giving back to the community by assisting and enabling students to achieve their goals.

I was responsible for lecturing the following modules:

- Business Analysis 2A (BAY02A1/BAY22A2) & 2B (BAY22B2/BAY02B1)
- Information Systems 1B (IFS01B1)
- Systems Analysis and Design (BSO11B1)

### **University of Johannesburg**

**1 October 2013 – Present**

*Lecturer*

In October 2013, I was appointed as a full-time, permanent staff member within the Applied Information Systems department at the University of Johannesburg.

I am responsible for lecturing the following modules:

- Business Analysis 2A (BAY02A1/BAY22A2) & 2B (BAY22B2/BAY02B1)
- Information Technology Management 2A (ITB2A01) & 2B (ITB2B01)

I am also a peer-reviewer for the following journal:

- Acta Commercii

## Research

---

### Research Area

My primary research area is ICT project success with particular focus on ICT project management processes and the role thereof.

### Research Cluster

In 2013, I joined an ICT project management research cluster which includes Prof Carl Marnewick and Lodewikus Erasmus. The focus of the research cluster is to address why ICT projects are failing as these projects are more prevalent today and have a great impact on the implementation of organisation strategies.

### Research Output

- Joseph, N. (2013). A Predictive Model for Information Technology Project Success. M.Com. (IT Management). [Unpublished] University of Johannesburg. Retrieved from: <https://uidigispace.uj.ac.za/bitstream/handle/10210/10490/Joseph%2c%20N%202014.pdf?sequence=1> (Accessed: 20 May 2014).